



During the COVID 19 pandemic, the safety of each patient and staff member is our ultimate priority. 360 Balance and Dizziness is committed to providing quality patient care in a safe environment aligned with CDC recommendations. In order to best do this, we have implemented the following protocol of which all staff and patients will abide:

- ALL staff and patients will be required to wear a face mask while in the clinic. The mask must cover the mouth AND nose.
- ONLY PATIENTS are allowed into the clinic EXCEPT: minors accompanied by 1 legal guardian/family member OR a patient accompanied by 1 translator OR someone needing assistance with severe, diagnosed cognitive issues. **No exceptions.**
- ALL staff and patients will be screened prior to entering the clinic including temperature scan and pulse oximetry reading. We are aware of ALL COVID 19 related symptoms/screening criteria. Employees will not accept their work assignment if they are displaying symptoms and/or fail the daily temperature and pulse oximetry tests.
- Screenings will be performed curbside in your vehicle. Your appointment will be cancelled if you are experiencing COVID 19 related symptoms and/or if you fail the temperature and/or pulse oximetry tests. PLEASE ARRIVE 15 MINUTES PRIOR TO YOUR APPOINTMENT. Call or text upon arrival and kindly wait in your vehicle until screening is completed.
- Gloves will be worn by clinicians with any direct patient contact.
- Treatments/testing will be performed in their entirety in individual, separate rooms to maintain social distancing with other patients and other providers. After your initial check in with our front office, your only contact will be with your assigned clinician.
- Treatment/testing sessions will be staggered to reduce patient contact, hallways, and our waiting room.
- There will be 15 minutes allotted between each patient in order to ensure thorough proper handwashing and adequate cleaning of all equipment and surfaces with CDC approved cleaning agents.
- Telehealth visits and E-visits are offered as an alternative for physical therapy appointments. Diagnostic testing is unavailable for telehealth.

By signing below, I have acknowledged the above statement and agree to abide by the 360 Balance and Dizziness Covid 19 protocol when appearing in person for my visit(s).

NAME: _____ DATE: _____